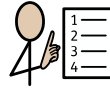
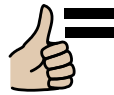
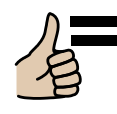
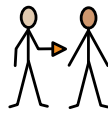




Wolverhampton Information, Advice and Support Service



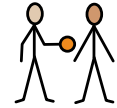
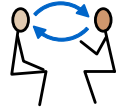
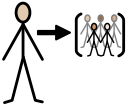
Impartiality Policy



The role of the IASS is to provide you with impartial information,



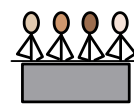
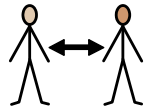
advice and support to enable you to become empowered and more



involved in the discussions and decisions about your or your child's



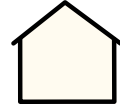
individual needs.



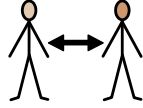
We operate at "arms length" from the Local Authority. Line management



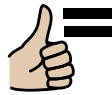
arrangements support impartiality and autonomy.



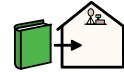
We are located in the Gem Centre which is a health building therefore



keeping our service separate from other Local Authority services.



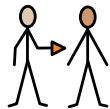
It is important that we act impartially and neutrally to provide factual



information and advice based upon what is stated in published



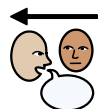
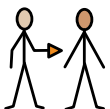
legislation and guidance.



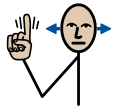
We will ensure that you are clear of the role of the service. We



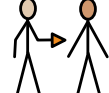
will advise on rights and clarify information and legislation in order that



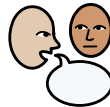
you are well informed.



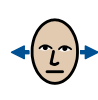
We will not make decisions on your behalf, nor attend any



meetings about you on your behalf.



We will maintain an impartial stance when working with the Local Authority,



educational settings and other agencies. We do not allow our



relationship with the Local Authority, educational settings or any other



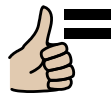
agency to influence the information, advice or support provided to



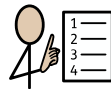
you.



To ensure



the Impartiality



Policy

is



effective

all



IASS



staff

will



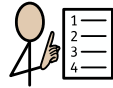
receive

a



copy

of the



policy

and



understand

how the



policy

is



embedded in all

aspects

of



IASS

activities.



The

policy

will be



reviewed



annually.



Reviewed



March

2024

2024